BOMB THREAT

Upon receipt of a bomb threat, the call taker should signal a co-worker to call 9-9-1-1 while the call is still in progress.

While on the phone, make an attempt to:

- Prolong the conversation as much as possible.
- Ask "What is your name"?
- Identify background noises.
- Note distinguishing voice characteristics.
- Determine the caller's knowledge of the facility.
- Engage the caller in conversation and inquire as to a description of the bomb, where it is located, and when it is due to explode.
- Don't hang up.

If the caller is specific about the description and location of the bomb, and/or indicates specifics about the timing device to ignite the explosion, the Sports Complex should be evacuated immediately. During this time, the Athletic Coordinator/Concession Manager will announce over the PA:

"May I have your attention please? All staff and patrons are required to evacuate the park immediately."

(Repeat this message several times.)

If what appears to be a bomb is found before or during evacuation, don't touch it and inform emergency services of the exact location.

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